

Mrs Donna Bowles,
3 Leasowes Road
Offenham
Evesham
Worcestershire
WR11 8RQ

National Grid E D
Blackpole Road
WORCESTER
Worcestershire
WR4 9TB

NGED Telephone No
01905 383069 or
01905 383070
24/10/2024

NGED Reference: 5283528
NGED Scheme No: 1955426/1

Dear Mrs Donna Bowles,

Request for Electricity Connection Works at: New Supply For Defibrillator, Evesham, WR11 8SL

I am pleased to provide a quotation for works at the above address. Our charge for the connection work is shown below.

Connection Charge		
	Contestable works	£3,667.37
	Non-Contestable works	£142.00
	VAT at 20 %	£761.87
	Total	£4,571.24

Non-Contestable works are those works that only NGED can undertake. It is possible for you to get someone else to quote for the contestable part of the works. For further information please visit our website: [National Grid - Competition in connections](#)

Your supply will have the following electrical characteristics

Voltage	230V
Phase	Single Phase
Agreed Capacity	2 kVA
Earthing	PME

Where NGED provides an earth terminal, the earth loop impedance will not exceed 0.73Ω (0.47Ω for PME). The Maximum prospective short circuit current is 16kA (25kA for multi phase). The supply frequency will be 50 Hertz.

Description of National Grid Electricity Distribution Works

u/g service connection with NGED public excavations

Preparatory Works by you

- ✓ Install meter box
 - ✓ NGED reserve the right to change the quotation if on-site works vary from the customers application.
 - ✓ Earthing is likely to be PME but will be confirmed when a site visit is made.
- NGED reserve the right to amend this Offer if on-site works vary from those proposed under this Offer and attached plan.

Enclosures

The following documents are enclosed with this Offer Letter and form part of the conditions of NGED's offer to you ("the Offer"):

- ✓ The breakdown of the Connection Charge
- ✓ The Specific Conditions for Connection Works
- ✓ The Letter of Acceptance

Where materials have been included within the Offer, you may collect the listed materials using the enclosed Material Request Form.

General Conditions for Connection Works

As well as the documents enclosed with this Offer Letter and listed above, the Offer also incorporates and is subject to version 3 March 2023 of our SSQ General Conditions for Connection Works. The General Conditions for Connection Works are a part of the contract that is formed between us once this Offer has been accepted, and you can view here <https://connections.nationalgrid.co.uk/types-of-connection-offer>. Alternatively, we can send you a copy on request. Please take the time to read them as they include important conditions setting out, for example, the circumstances in which you may cancel the Offer or NGED may terminate the Offer. We are happy to discuss any element of these conditions with you.

Access SCR

The way we charge for connecting to our network is changing through Ofgem's Access and Forward-Looking Charges Significant Code Review (SCR). The changes will commence from 1st April 2023 and are effective for applications received on or after 1st April 2023.*

Access SCR changes will mean that Demand customers no longer pay a proportion of reinforcement costs and Generation customers will only pay a proportion of reinforcement costs at the same voltage level as their connection**. New connection extension assets will still be fully charged to the customer either by the Distribution Network Operator (DNO) or by an Independent Connection Provider (ICP).

For more information regarding these changes please contact your NGED contact or alternately visit our website here: <https://connections.nationalgrid.co.uk/significant-code-review>

* Subject to Ofgem's approval of the four DCUSA Change Proposals.

** Subject to the High-Cost Project Threshold.

If within ten years, any electric line or electrical plant installed for your connection is used to provide a further connection, you may be entitled to a refund of a proportion of the Connection Charge. This is in accordance with the Electricity (Connection Charges) Regulations 2017 as amended.

Acceptance

If you wish to accept this Offer, you can either return the attached "Letter of Acceptance" or, if you already have log-on details, use our online connections portal. The Offer is open for acceptance for 90 days from the date of this Offer Letter, after which it will automatically expire. The date of acceptance will also be the date on which the legally binding contract is formed between NGED and you or the company you represent (referred to in this Offer as "the Customer"). Once the contract has been formed we will contact you to arrange a date for the work to be carried out. When planning your work you need to allow 8 weeks' notice for our works.

Payment options

Payment can be made by BACS, online, over the phone or by cheque.

Internet Banking/Bank Transfer (BACS)

You can make a payment from your bank account using the following details:

Account Name:	National Grid Electricity Distribution
Bank Account Number:	22410923
Sort Code:	40-14-13

Please quote your NGED reference. If applicable please send remittances to National Grid Electricity Distribution, AR Payments Team, PO Box 231, Elliott Road, Plymouth, PL4 0YU or email: NGED.remit@nationalgrid.co.uk.

Online

Visit our website at <https://westernpowerquickpay.mysecurepay.co.uk> and quote your NGED reference and your 7 digit scheme number (if applicable).

Alternatively, this can be accessed by visiting our website at www.nationalgrid.co.uk and clicking on the **QuickPay '£'** icon, located on our homepage.

If you would like to accept the Offer and make a payment and you have already received your log-on details you can do this via our Connections Portal. If you don't have a log-on facility you can still request one. Please contact us on 01905 383069 or 01905 383070 if you would like this option. We accept most major credit and debit cards.

Telephone 24/7

Call our automated service on **0330 008 0449** and quote your NGED reference and your 7 digit scheme number (if applicable).

Cheque

Cheques should be made payable to `National Grid Electricity Distribution` and posted to National Grid Electricity Distribution, AR Payments Team, PO Box 231, Elliott Road, Plymouth, PL4 0YU. Please quote your NGED reference and use the enclosed pre-paid envelope.

Data Protection

NGED take data protection very seriously - details of:

- how NGED collects, stores and uses information that identifies individuals ("Personal Information") in connection with its business activities;
- NGED's legal basis is for processing that Personal Information; and your rights in relation to your Personal Information, can be found on NGED's privacy policy, which

can be viewed here <https://www.nationalgrid.co.uk/Privacy-Policy.aspx>. Alternatively, we can send you a copy on request.

When we have received your payment we will issue you with a "supply number" MPAN. You will need to use this number to register your connection with an Electricity Supplier.

I will contact you within 2 working days to discuss the next steps and answer any queries you may have in relation to this Offer. In the meantime, you may contact me on the telephone number above or email me via iculbert@nationalgrid.co.uk and I will be happy to discuss your application in further detail.

If you are not satisfied with any part of this Offer please take the opportunity to discuss it first with me and I will try to resolve the matter with you. However, if we cannot reach agreement you can escalate the matter by following our complaints procedure. Further advice relating to disputes is available within clause 26 of the General Conditions for Connection Works or you can visit our website: <https://nationalgrid.co.uk/Contact-us/Complaints.aspx>

Yours sincerely

Ian Culbert

These Specific Conditions must be considered in conjunction with the other documents that make up the Offer including the General Conditions for Connection Works and any additional Application Form.

SERVICE TERMINATION AND METERING

The exit point and metering will be at an agreed position, normally in an external meter cabinet. The exit point will be the outgoing terminals of NGED's fused cut-out or as otherwise defined. The meter tails and metering equipment will be the responsibility of the meter operator. The responsibility for the installation beyond the outgoing terminals of the meter is that of the Customer.

STORES

Where the Customer wishes NGED to supply the ducts and service tubing and the cost of these items have already been included in this Offer, collection may be made by prior arrangement with the NGED Construction Team at local offices.

Usual collection times:-

Monday to Thursday: 0900 - 1530 hrs. Friday: 0900 - 1430 hrs.

(To avoid disappointment, please check with local offices for individual collection times)

Draw cords are not provided by NGED.

SAFETY

Any work in the vicinity of NGED equipment must be carried out in a safe manner including, as a minimum, compliance with the relevant Health and Safety Executive Guidance Notes available from HMSO. In particular:

GS6 Avoidance of danger from overhead electric lines.

HS(G)47 Avoiding danger from underground cables.

STREET WORKS BY CUSTOMER/CONTRACTOR

A Customer intending to carry out trenchwork in the public highway must obtain a licence from the relevant Highway Authority and will be responsible for the issue of Street Works Notices. All work, including reinstatement, must comply with the New Road and Street Works Act 1991.

ELECTRICAL DISTURBANCE

NGED's proposals and charge are based on the Customer not installing any equipment likely to cause disturbance to NGED's distribution system or other customers.

METER TAILS

The meter tails presented for connection must be clearly marked to indicate polarity (and phase colour where appropriate). Individual earthing conductors and main equipotential bonding conductors must be marshalled at the Customer's main earthing terminal and only one main earthing conductor presented for connection to the NGED main earthing terminal. Where more than one set of tails is presented for connection due to tariff variations, each set must be clearly identified and only one set of tails presented for each tariff.

EARTHING

The Customer is responsible for providing and maintaining adequate arrangements for earthing the Customer's Installation and NGED shall not be responsible for any such arrangements except in so far as any applicable regulations may place certain responsibilities on NGED and subject thereto the Customer's use of an earth terminal provided by NGED shall be at the Customer's own risk. No earth terminal shall be provided by NGED for a temporary connection and the installer should provide an RCD.

PHASE BALANCE

Where the connection is provided in two or more phases the Customer's load shall, as far as is reasonably practical, be balanced.

EXCAVATION AND DUCTS

Unless specifically included in the cost calculation, all on-site excavation, provision of a stonedust bedding and blinding material, installation of NGED approved ducts and reinstatement will be carried out by the Customer at no cost to NGED. Draw cords should be incorporated and the ends marked for ease of location. Trench depths in pavement or private land shall be 530mm (min. cover over cable 450mm) and in roadway shall be 600mm (min. cover 520mm) and in agricultural land shall be min. cover 1000mm. Where cables are not protected in duct they must be blinded with 75mm of crushed stone dust and approved yellow "electric cable" marker tape laid above.

SERVICE TUBING

Without charge to NGED the Customer will, where agreed by prior arrangement, install suitable 38mm internal diameter NGED approved tubing from the service position to the footpath or verge etc. as shown on the plan. Where an internal meter position is agreed a 500mm slow bend entry should be installed at the meter position. A draw cord must be incorporated and the end marked for ease of location. There must be a minimum of 520mm cover in the roadways and 450mm cover in pavements and private land.

STANDARD METER CABINETS

Where agreed by prior arrangement and without charge to NGED, the Customer will install and maintain a flush or surface mounted meter cabinet to NGED specification into the structure of each dwelling at the agreed position. The cabinet will only house the service termination, metering equipment and isolation switch (if fitted). The bottom edge of the cabinet must be between 500mm and 1000mm from ground level. The tails for connection to the meter must enter from the lower right hand side of each cabinet, and holes must not be made in the top or back for any purpose. The NGED service cable will enter the bottom of the cabinet through a surface mounted hockey stick therefore no gas, water or telecom termination equipment must be installed below it.

CUSTOMER'S INSTALLATION

The Customer must ensure that the electrical installation to which the Customer requires an electricity connection from NGED is installed in such a manner that it will comply with Regulations 8(4) and 25 of the Electricity, Safety, Quality and Continuity Regulations 2002 as amended ("Regs. 8(4) and 25") immediately prior to energisation. The Customer must grant NGED access to check compliance with Regs 8(4) and 25 when requested to do so.

ISOLATING SWITCH OPTION - where NGED is providing meter operator services:

1. The Customer must ensure that the electrical installation in each property to which an electricity supply is required from NGED is installed in such a manner that it will comply with Regulations 8(4) and 25 of the Electricity Safety, Quality and Continuity Regulations 2002 as amended ("Regs 8(4) and 25") immediately prior to energisation.
2. By accepting the terms of the Offer the Customer confirms that it fully understands the requirements of Regs. 8(4) and 25.
3. The Customer must ensure that the electrical installation in the property is carried out by a competent electrical installer (the "Installer") and that the Installer provides the Customer with an Electrical Installation Certificate prior to energisation and complies with the Connection Procedure for Electrical Contractors.
4. The Customer must ensure that the Installer is bound in the contract between the Customer and the Installer by similar conditions as these conditions 1 to 6.
5. The Customer must grant NGED access to check compliance with Regs. 8(4) and 25 when requested to do so.
6. The Customer must at NGED's request and at the Customer's cost provide documentation and any other information necessary to enable NGED to check that the Customer has complied these conditions 1 to 6.

ALTERATION OF METER POSITION

When a connection is made at the new meter position the existing service cable will be disconnected at the old position. It is the Customer's responsibility to have installed suitable private sub-mains as required, complete with tails ready for connection.

NEW CONNECTION WORKS

The connection including the provision of materials to the job specification, trenching and other construction work is "contestable". This work may be carried out by NGED, but may alternatively be carried out by an appropriately qualified and accredited contractor engaged by the Customer. In that case, following satisfactory final testing and connection, the ownership of the assets will be adopted by NGED who will be responsible for their ongoing operation, repair and maintenance. This adoption process will be governed by an adoption agreement entered into between NGED and the contractor, which includes a 2 year guarantee period and insurance provision. More detailed information is available on our website:

<https://nationalgrid.co.uk/Connections/Competition-in-Connections.aspx>

LETTER OF ACCEPTANCE

M Unit:	4143
Acc No:	8190
Product:	5741
Project:	

TO:

Accounts Receivable Section
PO Box 231 Elliott Road
Plymouth
Devon
PL4 0ZZ

FROM:

Mrs Donna Bowles,
3 Leasowes Road
Offenham
Evesham
Worcestershire
WR11 8RQ

Request for Electricity Connection Works at: New Supply For Defibrillator, Evesham, WR11 8SL

NGED Reference 5283528

NGED Scheme 1955426/1

I accept the terms and conditions set out in this Offer including the Specific Conditions for Connection Works and General Conditions for Connection Works.

Payment

I understand that payment for NGED's works of £4,571.24 (including VAT) is required following acceptance of this Offer in accordance with the General Conditions for Connection Works.

Reimbursement

I understand that any payment of this connection charge should be made by me, the customer, and that any payment made by another person on my behalf and quoting my reference number shall be deemed by NGED to have been made by me. I also understand and agree that, in the event that I cancel this Offer and any reimbursement is due pursuant to clause 19 of the General Conditions for Connection Works, NGED will make such reimbursement via the same means of payment used for the initial transactions (unless expressly agreed otherwise), and in doing so, NGED shall discharge in full any obligation to reimburse me as a result of that cancellation.

Duration of Offer

The Offer is open to acceptance for 90 days from the date of the Offer Letter after which it will automatically expire. The Offer is made on the condition that the works are completed within 90 days of the date of acceptance. Should the works be incomplete after 90 days, NGED reserve the right to terminate or vary this Offer.

Electricity Supplier

I understand that a new electricity connection cannot be used until an electricity supplier has been appointed and that the supplier will install metering unless I have appointed a meter operator directly.

Preparatory Works

I understand that all the preparatory works need to be completed before NGED can commence their works. For this supply the preparatory works which I need to complete are:

Install meter box

NGED reserve the right to change the quotation if on-site works vary from the customers application.

Earthing is likely to be PME but will be confirmed when a site visit is made.

Acceptance	
Print Name:	
Signature:	Date:
If Signing for a company, state position and company name:	
Please provide address for VAT receipt (if different):	
Your Purchase Order number (if applicable):	

